



MYHUDSON GROWER

OVERVIEW

The myHudson Grower portal (through an invitation sent by the agent to the grower) provides insureds online access to their policy information such as coverage and balance details. This includes the ability to print a duplicate Schedule of Insurance, access their agent's contact information in case of questions or concerns and pay their premium via Online Bill Pay.

About myHudson Grower

Policyholders will not see the myHudson Grower screens without the agent's permission and invitation to enroll.

- Once access is granted by the agent, insureds are not able see into the eHarvest® Processing System or change any information about their policy - only screens related to their summary information and account balance.
- **IMPORTANT:** If an email address does not exist for a grower(s) in eHarvest, the myHudson Grower registration process will not be available.

Online Bill Pay

Any grower wishing to use Online Bill Pay as a payment method must have access to the myHudson Grower portal.

- Access to myHudson Grower is initiated by the agent.
- Once the grower has registered for myHudson Grower access, the Online Bill Pay tool ("Pay Balance" button) is accessible.
- Grower will have the ability to make one time payments using a checking or savings account of their choice, or they can choose to save their banking information for future payments. Multiple banks accounts can be saved, and the only restriction is that the account must belong to a bank registered in the United States.

NOTE: All payments are processed by Citibank. Payments are not immediately reflected on the myHudson Policy Balance as a member of Hudson Crop accounting has to apply the payment after confirmation is received from Citibank. The payment submission date is considered the postmark date and counts as the day the grower made the payment.

For more detailed information on the registration process and requirements, view the Online Bill Pay Fact Sheet

THE BENEFITS

- Provides ease of business for both the agent and the insured.

Insureds can:

- View agent's contact information.
- View policy information online such as premium balance(s), plan of insurance, options, acres and liability.
- Pay their premium bill with use of Online Bill Pay!
- Sign documents electronically.
- Real-time claim payment and premium bill issuance notifications

eSignature

The “Sign Documents” space in myHudson Grower provides agents the ability to assign packets to policyholders to sign electronically, eliminating the need for printing and scanning.

About the Sign Documents Page:

- When a grower logs in to myHudson and clicks on the “Sign Documents” button, the dashboard will display.
- Clicking on the packet ID number will tell you what is included in the packet.
- When launching the signing wizard, if a Consent to Sign is not on file for the grower, the Consent to Sign wizard will appear before the eSign screen is available.
- Hovering over the various icons will display a pop-up of the icon’s function.
- Documents are signed by policy. They do not apply across policies.
- Packet expiration dates are set by the agent to ensure timely completion.
- Packets may be filtered on the dashboard for ease of viewing. *Example: All Packets, Incomplete, Completed, Rejected, Expired*
- The dashboard tracks packet status and actions such as:
 - When the grower looked at it.
 - When the packet was signed by the grower.
 - When the agent received the packet from the grower.
 - When the agent looked at the packet.
 - When the agent signed the packet.
- The grower will receive an email notification when:
 - A packet is ready to be signed.
 - The agent has signed/completed the packet.

If you have questions or need assistance, please contact your Hudson Crop Regional Sales Manager.

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