



ONLINE BILL PAY

OVERVIEW

Online Bill Pay is an ACH premium payment method available to Hudson Crop insureds through the myHudson Grower Portal.

Getting Started

Any grower wishing to use Online Bill Pay as a payment method must have access to the myHudson Grower Portal.

- Access to the myHudson Grower Portal is initiated by the agent in the eHarvest™ Processing System.
- Once the grower has registered for myHudson Grower access, the Online Bill Pay tool (“Pay Balance” button) is accessible.
- Upon accessing Online Bill Pay, the user has the option to:
 1. Make a one-time payment; or
 2. Make their payment and save that payment information to their account for future use.
- Entering bank account information triggers immediate account verification, making payments acceptable on the policy term date.

Agent Bill Pay

- If the grower does not have a myHudson account, their agent can initiate a payment on their behalf via the myHudson Agent portal using the grower’s bank account information.
- The agent pay functionality works just like the “one-time payment” grower portal feature. Therefore, the grower’s payment information can’t be saved by the agent for future use, creating peace of mind for the grower.
- If an agent wants to offer Agent Pay to their growers, they must contact their Hudson Sales Manager to get set up.

Additional Information

- Credit/debit cards cannot be used - a checking or savings account must be utilized for electronic payment.
- Payments are processed on the next business day. However, the payment submission date is captured and treated as your “postmark date,” so payments made on the term date are considered timely.
- An email address must be on file (in eHarvest) for the insured in order for the myHudson Grower Portal registration process to be available. To learn how to assist your growers in gaining access to the myHudson Grower Portal, view our myHudson Grower fact sheet or training video on the myHudson portal, OR contact your Regional Sales Manager.
- **Hudson cannot take banking information over the phone. Growers must supply/verify banking and other personal information online with Hudson or to their agent for one-time payment. Payment services are provided by CitiBank.**

THE BENEFITS

- Ability to pay premium from virtually anywhere.
- Access to important billing information, such as balance due, statements and online payment transaction history.
- Customize your payment by paying:
 - in full
 - a custom amount
 - MPCI, Private Product or Livestock policy balances individually.

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