

OVERVIEW

The myHudson Grower portal (through an invitation sent by the agent to the grower) provides insureds online access to their policy information such as coverage and balance details. This includes the ability to print a duplicate Schedule of Insurance, access their agent's contact information in case of questions or concerns and pay their premium via Online Bill Pay.

About myHudson Grower

Policyholders will not see the myHudson Grower screens without the agent's permission and invitation to enroll.

- Once access is granted by the agent, insureds are <u>not</u> able see into the eHarvest™ Processing System or change any information about their policy - only screens related to their summary information and account balance.
- **IMPORTANT:** If an email address does not exist for a grower(s) in eHarvest, the myHudson Grower registration process will not be available.
- First time access to myHudson Grower does <u>not</u> imply immediate means to pay a bill. The "Pay Balance" button will be visible, but the grower must first setup necessary banking information when prompted. (See below for more information.)

THE BENEFITS

 Provides ease of business for both the agent and the insured.

Insureds can:

- View agent's contact information.
- View policy information online such as premium balance(s), plan of insurance, options, acres and liability.
- Pay their premium bill with use of Online Bill Pay!

Online Bill Pay

Any grower wishing to use Online Bill Pay as a payment method must have access to the myHudson Grower portal.

- Access to myHudson Grower is initiated by the agent.
- Once the grower has registered for myHudson Grower access, the Online Bill Pay tool ("Pay Balance" button) is accessible.
- When accessing Online Bill Pay for the first time, the user will be instructed to add their bank account information. This action will migrate the user from the myHudson Grower portal to the Stripe, Inc. site. (Payment services are provided by Stripe, Inc. on its website and are not performed on the myHudson website.)

NOTE: For more detailed information on the registration process and requirements, view the Online Bill Pay Fact Sheet (myHudson Agent Marketing Collateral tab) or the myHudson Grower Training Video (myHudson Learning Modules > Training Videos tab).

If you have questions or need assistance, please contact your Hudson Crop Regional Sales Manager.

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