



ONLINE BILL PAY

OVERVIEW

Online Bill Pay is an ACH premium payment method available to Hudson Crop insureds through the myHudson Grower Portal.

Getting Started

Any grower wishing to use Online Bill Pay as a payment method must have access to the myHudson Grower Portal.

- Access to the myHudson Grower Portal is initiated by the agent in the eHarvest™ Processing System.
- Once the grower has registered for myHudson Grower access, the Online Bill Pay tool (“Pay Balance” button) is accessible.
- Upon accessing Online Bill Pay for the first time, the user will be instructed to add their bank account information. This action will migrate the user from the myHudson Grower portal to the Stripe, Inc. site.
- **Note: First time login does not imply immediate means to pay a bill.**

Setting up your Bank Account

- Bank account information can take up to four business days to verify.
- Before making a payment with Online Bill Pay, the user is required to confirm their account by entering “micro deposit” amounts (deposited by Stripe, Inc.). These micro deposits can be verified under the “Manage Bank Accounts” tab in the grower portal.
- Once the initial bank account is setup and verified, a grower’s future payments can be made quickly upon login to their grower portal account.

Additional Information

- Credit/debit cards cannot be used as a form of payment - a checking or savings account must exist for ACH payment.
- An email address must be on file (in eHarvest) for the insured in order for the myHudson Grower Portal registration process to be available. To learn how to assist your growers in gaining access to the myHudson Grower Portal, view our myHudson Grower fact sheet or training video on the myHudson portal, OR contact your Regional Sales Manager.
- **NOTE: We cannot take banking information over the phone. Growers must supply and verify banking and other personal information online with Hudson. Payment services are provided by Stripe, Inc.**

THE BENEFITS

- Ability to pay premium from virtually anywhere.
- Access to important billing information such as balance due, statements and transaction history.
- Customize your payment by paying:
 - in full
 - a custom amount
 - MPCI or Private Products balance individually.

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